

CORONA VIRUS (COVID-19)

Information for Unsheltered People: Protect Yourself and Others



There is a highly contagious virus (COVID-19 or coronavirus) impacting all communities. Here is important information for unsheltered people to protect yourself and others.

Prevention

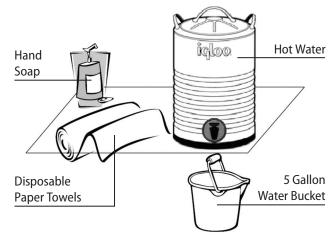
- >> Wash your hands with soap and water for at least 20 seconds after touching surfaces and people.
- >> Don't touch your face. Sneeze or cough into elbows.
- If you cannot wash your hands with soap or use hand sanitizer, try to use alcohol-based hand wipes.
- Avoid hugs and handshakes. Keep two arms' length away from other people.
- Wipe down belongings (including money).
- Don't share drinks and be cautious about food.
- >> Try to pick up packaged meals and food from shelters and food banks.
- >> Harm reduction: Do not share supplies, such as cigarettes, joints, pipes, and other supplies. If you have to share, wipe pipes with alcohol wipes or use mouthpieces. Prepare your own supplies and drugs.

Note: Some people may have minor or no symptoms and still carry/spread the virus. Be cautious, avoid large groups of people.

Makeshift Sanitation Station If You Do Not Have Access To Water

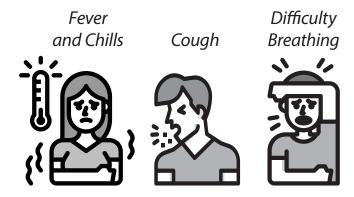
Supplies needed: 5 gallon or larger gravity flow, insulated container, water, waste water bucket, soap, paper towels, and hand sanitizer. **Ask outreach or frontline staff for help if you do not have 24/7 access to running water.**

Temporary Food Stand Handwashing Set-up:



Symptoms

Symptoms of human coronaviruses may be very mild or more serious, such as:



What To Do If:

- You have flu-like symptoms, fever or a dry cough or think you have been exposed to COVID-19.
 - Try to self-isolate and call the new hotline 1 888-COVID19 (1 888-268-4319) to ask about medical assistance and screening for testing.
 - If you don't have a phone, outreach workers and shelter staff can help.
 Inform staff immediately of your symptoms and maintain a distance from others.
- 2. You have underlying health issues (TB, Hep, HIV, diabetes) or are immuno-compromised and are concerned about exposure to COVID-19 at clinics, hospitals or shelters.
 - Call 8-1-1 for medical information.
 Call for non-medical information
 1 888-COVID19 (1 888-268-4319).

- **3.** You are having difficulty breathing, new chest pains or fever.
 - Call 9-1-1, or ask someone to call for you
- **4.** You have to self-isolate or quarantine but do not have anywhere safe to go or any supplies.
 - Inform outreach or shelter staff of your situation. There will be emergency options available.
 - Call the new hotline1 888-COVID19 (1 888-268-4319)
 - Buddy up when you are using.
 COVID-19 is passed by droplets.
 Stay 2m (6.5 ft) from your buddy to avoid passing the virus. Using with a buddy is safer than using alone.
- **5.** You need prescription medication, access to Overdose Prevention sites or Opioid Agonist Therapy (suboxone, methadone).
 - Ask for help. Talk to a pharmacist or addictions doctor.
 - Try to have the medications you need (such as OAT). Refills may be available directly through your pharmacist or by phone without having to see your physician.

Please note some public spaces like libraries, recreation centres, community centres and stores may be closed. Please reach out and ask for help if you need it.

For additional information visit: **www.bccdc.ca**