



City of Delta
COUNCIL REPORT
Regular Meeting

To: **Council**

From: **Corporate Services Department**

Date: **September 9, 2025**

Social Action Plan Annual Progress Report

The following report has been reviewed and endorsed by the City Manager's Office.

▪ **RECOMMENDATIONS:**

- A. THAT the Social Action Plan Annual Progress Report be received for information
- B. THAT this report be referred to the Diversity, Inclusion and Anti-Racism Committee and the Mobility and Accessibility Committee.

▪ **PURPOSE:**

The purpose of this report is to provide Council with an update on the City of Delta's progress in implementing the Social Action Plan.

▪ **BACKGROUND:**

Delta's Social Action Plan ("Plan"), unanimously adopted by Council in 2023, serves as a roadmap to create a more inclusive, equitable, and resilient community. Developed through extensive community engagement and informed by City policies, the Plan focuses on overall community wellbeing and improving the lives of vulnerable and underserved populations. The first SAP Progress Report was presented to Council at the Regular Meeting on June 24, 2024. This is the second annual update since the Plan's adoption.

▪ **DISCUSSION:**

The City of Delta has made significant progress in advancing the Plan across all thematic areas, demonstrating its ongoing commitment to equity, inclusion, and wellbeing for all residents. As stated in the Plan, this progress would not have been possible without the strong support and collaboration of our community partners—including non-profit organizations, social service agencies, schools, health authorities, and advocacy groups. These partnerships have been instrumental in identifying community needs, co-delivering initiatives, and building the local capacity required to implement meaningful change.

Interdepartmental collaboration has been pivotal to the successful implementation of the Plan, enabling coordinated efforts across various City departments to address complex social challenges effectively. Through this collaborative model, Delta continues to strengthen its social infrastructure and ensure that all residents, particularly equity-deserving populations, are better supported, engaged, and empowered. Below are key achievements in all seven strategic priorities. A summary is provided in Attachment A.

Key Achievements (2024–2025)¹

City of Delta - Leading the Change

- Provided over \$414,000 in service agreements/contracts to local agencies serving seniors, low-income families, vulnerable youth, and children with disabilities.
- Issued \$1.9M in permissive tax exemptions to nearly 100 non-profits, ensuring continued access to essential community services.
- Formally integrated community engagement into City-wide projects, marking a significant step in advancing Delta's commitment to transparency and inclusive dialogue; hosted 98 in-person engagement events, and over 111,000 views and submissions were reported online via Let's Talk Delta—our highest engagement to date.
- Launched the Community Grants Program and supported 33 inclusive local initiatives (as of July 28, 2025).
- Partnered with Delta Police and Pride Society to deliver equity-based staff training on allyship, reconciliation, and 2SLGBTQ+ inclusion (2025).
- Increased our presence online and received over 9,100 views on eleven Social Planning webpages with over 6,200 individual active users.
- Social Planning Coordinator position converted from temporary to regular full-time.

Healthy Delta

- Issued over 37,400 recreation passes, and 934,000 facility visits, 86% of which were by Delta residents.
- Created a dedicated recreation programmer role focused on EDI, accessibility, and youth.
- Provided 460 Leisure Access Assistance Program passes for qualified residents.
- Endorsed Delta's Food Charter, reinforcing equitable access to nutritious, local food (2025).

¹ Unless otherwise stated, all data and figures referenced in this report reflect activities and outcomes from January 1 to December 31, 2024. Select initiatives, particularly those under strategic planning and pilot programs, began implementation in early 2025 and are identified accordingly.

- Continued support for the Delta Community Action Team to reduce stigma around drug use and promote harm reduction.

Thriving Children and Youth

- Became the first municipality in BC to offer free recreation access to all local youth – Youth and Kids (YAK) pass (0–18 years, 2025).
- Launched the Delta Youth Hub pilot in 2025, a joint initiative with Delta Police and community partners, to enhance supports for youth in North Delta.
 - The Youth Hub opened in June 2025 in a portable at North Delta Secondary School, with plans to relocate to the North Delta Recreation Centre in October. Through a collaborative, multi-partner model, the Hub has already provided a safe and supportive environment for diverse youth, offering access to counselling, employment resources, and leadership opportunities in a culturally-safe environment.
- Co-hosted Delta Youth Week 2025 with partners, offering 47 activities that engaged an estimated 540 youth across the city.
- Advanced Delta's Child Care Plan, identifying barriers and City-led strategies for quality, affordable childcare. 825 child care space have been added since the adoption of the Plan in 2020 (82 % of the 10-year target)
- Through the Youth-At-Risk portfolio, provided funding for crisis intervention and prevention services, resulting in 1,156 youth visits and 560 hours of counselling, outreach, and pro-social activities.

Safe and Resilient Delta

- Implemented Vision Zero School Zone Awareness projects across 19 elementary schools.
- Installed new protected bike lanes, enhancing mobility and safety for cyclists.
- Introduced a *Naloxone Kits in Civic Facilities program* with nasal naloxone availability in six civic facilities, City Hall and for bylaw officers (2025).
- Continued the “Beat the Heat” community awareness campaign and convened a city-wide Extreme Heat Working Group that partners with organizations to protect vulnerable populations during extreme heat events (2025).
- Initiated the development of a Climate Adaptation Strategy, as approved by Council, that will incorporate a climate equity and community wellbeing lens in responding to climate impacts (2025).

Active and Engaged Seniors

- Delta's Seniors Support Coordinator provided 1,900+ appointments to help seniors access resources.

- Increased ridership of *the Seniors Bus program* with 17,542 rides by 9,531 seniors.
- Hosted Seniors' Week 2025 with nearly 50 activities.

Housing and Caring for Delta

- Exceeded the City's first-year provincial housing target with 729 new units completed (as of June 30, 2025).
- Utilized Canada Mortgage and Housing Corporation Housing Accelerator Funding to create a Housing Advisor position to advance non-market housing (2025).
- Continued collaborations with BC Housing and community agencies regarding housing supports.

Inclusive and Accessible Delta

- Upgraded multiple bus stops and public washrooms for better accessibility.
- Continued *the Empower Me* energy literacy program, reaching 373 multilingual residents in 15 workshops.
- Hosted a *Civic Engagement Bootcamp* inviting 15 diverse residents to boost their civic literacy and develop leadership skills.
- Year Two of the *Mentor-Connect* program, connecting immigrant job seekers with City staff (2025).
- In partnership with five agencies and Fraser Valley Regional Libraries, offered a *new Settlement Services in Civic Facilities program* in Delta libraries (2025).
- Partnered with Delta Pride Society, including Council appointing a member to the City's Diversity, Inclusion and Anti-Racism Committee, and collaborating on inclusive initiatives like the *You Belong Here* Pride art project (2025).
- Planned cultural celebrations for fall 2025, including Diwali and Bandi Chhor Divas, following a Council motion in March 2025; additional events will be added to promote inclusion and cultural awareness.

The Five Priority Projects for 2025/26

While staff will continue to advance all areas of the Plan, focus for 2025/26 will continue to be on initiatives that most directly align with the City of Delta Goals and Priorities, including the following:

1. **Youth Leadership:** As a part of the Youth Week in 2026, the City will collaborate with community partners to host youth leadership events similar to in past years.
2. **Civic Leadership Bootcamp Program:** Continue the program bi-annually, with 2026 focusing on engaging immigrant residents—responding to 2025 Delta

Community Satisfaction Survey findings that immigrant residents feel less belonging.

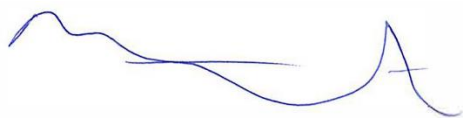
3. **Accessibility efforts:** In June 2023, Council endorsed Delta's Accessibility Plan, which identifies 34 actions to advance accessibility and inclusion across City services, facilities, and programs. Since that time, significant progress has been made, with many initiatives already underway to reduce barriers and improve accessibility for residents. To further showcase these efforts and strengthen community engagement, staff will collaborate with partners to recognize the contributions of Delta residents with disabilities while highlighting the City's ongoing leadership in accessibility.
4. **Age-Friendly Strategy's Implementation:** In 2021, 17% of Metro Vancouver's population was aged 65 years or older, compared to 21% of Delta's population. In 2024, Council endorsed Delta's Age-Friendly Strategy, which aims to create an inclusive and supportive environment for older adults by addressing key areas such as transportation, housing, social participation, and community support services. It is recommended that staff prioritizes work with community partners to support the implementation of the Age-Friendly Strategy.
5. **Streamline work of social planning related committees:** Delta staff along with community partners participate on the Delta Child and Youth Committee, Delta Community Action Team, Delta Food Coalition, Extreme Weather Response Working Group, Delta Local Immigration Partnership and other groups. In 2026, staff will organize a dialogue among these groups to identify collaboration opportunities, address silos and reduce duplication of work.

Implications:

Financial Implications - The implementation of the Plan 2023–2028 will be managed through the existing departmental budgets and current staffing complement. Staff will continue collaborating with community partners to monitor grant opportunities and apply for senior government funding to advance social planning priorities when appropriate.

▪ **CONCLUSION:**

The Social Action Plan has yielded tangible outcomes across service access, community engagement, housing, public safety, and recreation. The priority projects for 2025/26 will continue to support the City of Delta's Goals and Priorities and respond to community needs.



Mike Brotherston
Director, Corporate Services

Department submission prepared by: Social Planning Manager, Olga Shcherbyna
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This report has been prepared in consultation with the following listed departments.

Concurring Departments		
Department	Name	Signature
Communications & Engagement	Deanie Wong	DW
Development	Doreann Mayhew	TM for DM
Engineering	Steven Lan	TC for SL
Finance	Navin Chand	AB
Fire & Emergency Services	Guy McKintuck	GM
Human Resources	Larry Rourke	LR
Parks, Recreation & Culture	Josh Turner	JT
Delta Police	Harjinder Singh Sidhu	HS
Property Use and Compliance	Christine Moffatt	CM

▪ **ATTACHMENTS:**

- A. Social Action Plan – 2025 Achievements At-a-Glance
- B. Social Action Plan Update, power point presentation